



St.Helens Council

Services for Vulnerable Adults – Accredited Providers

2015/2016

People's Services

Services for Vulnerable Adults – Accredited Providers

1 Introduction

The information provided in respect of social care providers i.e. address details, service user groups, is based upon information obtained from the Care Quality Commission (CQC) and individual care providers themselves.

Agencies providing this type of care must be registered with the regulatory body for care services, the Care Quality Commission (CQC). These agencies are regularly inspected and reviewed to ensure that minimum standards are met.

The detail provided is based upon information obtained from CQC and individual providers and includes contact details including whether the provider has an email address.

Information on provision can change and should you wish to check any registration detail you are advised to contact CQC to establish that the care provider holds the appropriate registration.

You can contact CQC on 03000 616161 or alternatively via the website by using the link below:-

www.cqc.org.uk

2 Care Standards

All care providers must by law be registered with CQC and are inspected against a set of essential standards of quality and safety. CQC carry out regular inspections and the results of these are available via the CQC website.

CQC are currently introducing a rating system for providers and the result of this will appear on the appropriate page of the CQC website for each provider. From April 2015 providers are required to display details of their ratings as they become available.

The Council also undertakes its own performance monitoring designed to ensure that standards are maintained at all times.

3 Service Provision

The listing below indicates the type of service(s) a provider can provide. This will predominantly be a support service within a supported living setting where care can be provided on a 24 hour, seven days a week.

4 Service User Group

This indicates the service user group for which the provider is registered to provide care support services. The information will also identify where a provider is registered to provide services for people other than vulnerable adults, for example, children and Young Persons.

Should you require any assistance in respect to this information you can contact the Contracts and Quality Monitoring section on 01744 673333 or via email at **procurement&contracts@sthelens.gov.uk**

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Provider Name	Contact Details	Service Group	Service
Access Community Services PO Box 368 Southport PR8 6YD	Phil Jones/ Judith Dickinson Registered Managers 01704 541133 jude.Dickinson@accesscommunityservices.co.uk Rachel.jones@accesscommunityservices.co.uk	Support people with mental health problems, physical disabilities, Autism Spectrum Disorder	Provide services to people with learning disabilities. Packages ranging from one hour per week to full twenty-four hour packages.
Acute Need CIC 18 Tipton Way Wavertree Business Village Liverpool Merseyside L13 1DA	Araz Athar 0151 2282811 Araz.Athar@acuteneed.org.uk	Provide a full range of care and support services for individuals with complex needs. This includes specialist care for adults and young adults.	Supporting individuals 24/7 in their own homes, flexible service to meet the individual needs of service users, specialise in complex care.
Alternative Futures Group Lions Court, Kings Business Park Prescot Merseyside	Tilly Simmons - Locality Manager / Julie Savage – Area Manager 0151 489 5501 mail@alternativefuturesgroup.org.uk Julie.savage@alternativefuturesgroup.org.uk	Learning Disabilities, mental health, specialise in Autism and also with Complex and Challenging support needs.	Supported Living services, direct/floating support, outreach and bespoke individual service. Provide service user specific day care packages built around specific needs and wishes of the service user.
Autism Initiatives 7 Chesterfield Road Crosby Liverpool L23 9XL	Rita James Director 0151 330 9500 rita.james@autisminitiatives.org	Autism Spectrum Disorder for both Children & Adult Services, Mental Health issues and people with learning and physical disabilities.	Education & Residential placements, respite, residential care homes, employment and day opportunities
Brothers of Charity Thingwall Hall, Thingwall Lane Liverpool L14 7NY	Darron Grundy Director of Finance and Corporate Affairs 0151 228 4439 contracts@brothersofcharity.org.uk and dgrundy@brothersofcharity.org.uk	Adults with Learning Disabilities and transitional / Young People with Learning Disabilities. Aspergers / Autism.	Supported Living / Registered & Nursing Care / Supported Employment / Social Enterprises / Specialist Day Services / Floating Support / Respite Services / Community Access.

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<p>Browns Short Break Respite Nunn Street, Parr, St Helens, WA9 1SF</p>	<p>Marie Brown - Managing Director Alan Brown - Manager</p> <p>01744 778357 mariebrown@bsbr.org.uk alanbrown@bsbr.org.uk</p>	<p>Support adults from the age of 18+ with any disabilities</p>	<p>Support adults from the age of 18+ with any disabilities on a 1-1 basis, working, socializing, college and respite in the UK and abroad. Day Care, Dom care & Respite care.</p>
<p>Care and Respite Support Services The George Howard Centre Lickers Lane Whiston Merseyside L35 3SR</p>	<p>Linda Shields Registered Manager 0151 289 2761</p> <p>linda.shields@carss.org.uk</p>	<p>Provide a full range of care support services and specialist care support services. Support for children with disabilities, support for young people through transition, support for adults right through to elderly service users with disabilities or who have frailty and mobility issues. Some of our services include supporting service users with care needs including Mental Health, Learning Disability, Acquired Brain Injury, Autism, Asperger's, Dementia, Sensory Impairment, Frailty Issues, Transition Support, Palliative Care and many more.</p>	<p>Provide a full and comprehensive range of care support and specialist care services across 24 hours a day and 7 days per week. Support is person centred and is delivered by fully trained care staff within service user's homes, within community settings, supported living environments and other settings as required.</p>
<p>Care Watch 7 Riversway Business Village Navigation Way Preston PR2 2YP</p>	<p>Ian Newby Director 01772 766540 preston@carewest.co.uk</p>	<p>Learning Disability/ Mental Health Support</p>	<p>Dementia Care and complex support, domiciliary care, learning Disability/ Mental Health Support, children & families.</p>
<p>Caring Alternatives Gibfield Enterprise Centre 1 Gibfield Park Gibfield Park Avenue Atherton Greater Manchester M46 0SU</p>	<p>Margaret Swanson Director 01942 871 469 margaret@caringalternatives.co.uk</p>	<p>Learning Disabilities Physical Disabilities Acquired Brain Injury Autism and Aspergers Mental Health Services Drug and Alcohol Services</p>	<p>Floating support services</p>

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<p>Castlerock 12 & 13 Waterside Court Technology Campus St Helens Merseyside WA9 1UA</p>	<p>Ian Munro Chief Executive 0845 680 1609 ianmunro@crg.uk.com Donna Dean 01744 457780 heidwaring@crghomecare.uk.com donnadean@crghealthcare.uk.com matthewkay@crghomecare.uk.com</p>	<p>Support of service users with Acquired Brain Injury. Learning Disabilities, Mental Health PSD, Challenging Behaviour, Care of the Elderly and Palliative Care. Physical and Sensory Disabilities.</p>	<p>From half hour support to full 24/7 support, service including domestic duties to complex care and support</p>
<p>Clece Care Services 2 Queen Caroline Street London W6 9DX</p>	<p>Gareth Rogerson 01942 261349 grogerson@clececare.co.uk</p>	<p>Acquired Brain Injury, Learning Disabilities, Mental Health PSD, Challenging Behaviour, Care of the Elderly and Palliative Care. Physical and Sensory Disabilities.</p>	<p>Providing person centred services to enable people to live the life they wish to lead. Offers specialist Support Living, out-reach and community support services, including employment and leisure services. Clece Care Services also offer short breaks services.</p>
<p>Community Care Options 1-3 The Courtyard Calvin Street Bolton BL1 8PB</p>	<p>Phil Schofield General Manager 01204 360220 provider.services@comco.org.uk phil.schofield@comco.org.uk</p>	<p>Learning Disabilities, Physical Disabilities, Acquired Brain Injury, Mental Health, Complex emotional/psychological needs</p>	<p>Domiciliary Care, Specialist Clinical Service</p>
<p>Community Integrated Care Old Market Court Miners Way Widnes Cheshire WA8 7SP</p>	<p>Garry Leach Service Director 0151 420 3637 Garry.Leach@c-i-c.co.uk joy.barber@c-i-c.co.uk Gemma.Shepherd@c-i-c.co.uk</p>	<p>Learning Disabilities, Mental Health, Senior Care (elderly and dementia care), Addictions outreach and Homelessness relief for adults. Autism/ aspergers syndrome/ Alcohol, Drug and gambling addictions.</p>	<p>Registered Care, Supported Living, Floating Support Services, Day Services, Vocational training, Supported Employment, Addictions Outreach, Homelessness Relief.</p>
<p>Creative Support 5th Floor 35 Dale Street Manchester M1 2HF</p>	<p>Lucy Bell Business Manager 0161 236 0829 Lucy.Bell@creativesupport.co.uk</p>	<p>Learning Disabilities and Mental Health Needs.</p>	<p>Contracts range from bespoke tailor made services for individuals based on their assessed needs to larger contracts for the provision of community-wide community support/floating support services. Contracts include supported living.</p>
	<p>Joanne Elphick</p>	<p>Frail Elderly, Dementia, Learning</p>	<p>Carer breaks, home based respite,</p>

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<p>Crossroads Care Unit 10 St Helens Tech Campus Waterside Court St Helens Merseyside WA9 1UA</p>	<p>jelphick.crossroadscarenw@googlemail.com Helen Stirrup helen.stirrup@crossroadscarenw.co.uk 01744 612499</p>	<p>Disabilities and Physical & Sensory Disabilities</p>	<p>waking nights and sleep ins</p>
<p>Glen Elg Suite A, Ground Floor Aintree Building Aintree Way Aintree Racecourse Retail & Business Park Liverpool L9 5AQ</p>	<p>Gail Murray Office Manager 0151 525 7893 enquiries@glenelgsupport.co.uk</p>	<p>Learning Disabilities, Physical disabilities and mental health, Learning Disabilities.</p>	<p>Domiciliary Care and Supported Living</p>
<p>Heron Care Unit 23 Sinclair Way Prescot Business Park Knowsley L34 1PB</p>	<p>Paul Bartley Director 0151 430 0033 bartleyp@btconnect.com,</p>	<p>Learning Difficulties, Brain Injury, Mental Health, Physical Disabilities, Respite (short term stay). Personality disorders, mental health services specialist training.</p>	<p>Support in the home or in accommodation provide through housing associations and/ or private landlords provide care from one hour a day to 24 hours per day</p>
<p>Home Instead St Helens Suite 6-8 Signature House 232A Rainhill Road Rainhill, St Helens L35 4LD</p>	<p>Charlotte Smith Registered Manager Julia Smith Managing Director 0151 4302910 charlotte.smith@homeinstead.co.uk jm.smith@homeinstead.co.uk</p>	<p>We provide a full range of flexible, bespoke person centred services to all our clients. We can provide support to; (but not exclusively) Learning Disabilities, Autistic Spectrum Disorder (inc Asperger's Syndrome), Senior Care (elderly and dementia care), Acquired Brain Injuries, Complex Care, Physical Disabilities,</p>	<p>We offer a comprehensive range of domiciliary care support services from one hour to twenty four. Support is person centred and is delivered by highly trained, named, caregivers within clients' homes, community settings, supported living environments and other settings as client needs require. We provide individualised, bespoke, flexible care packages built around the specific needs and wishes of</p>

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		Sensory Impairments, and Palliative Care.	the client.
Independent Living Alliance Waterfront Business Park 23 Greenland Street Liverpool L1 0BS	Lindsey Briggs Operations Manager 0151 708 2940 LindseyBriggs@ila.uk.com; Gail.Churchill@ila.uk.com Lisa.Reynolds@Lifeways.co.uk	Learning Disability, Mental Health, Challenging behaviours,	Supported housing, floating support, domiciliary care, link to specialist psychology support
Integrated Care And Support Services 60 Kitchener Street St Helens WA10 4LY	Jill Greenall/Cheryl Heaton Managers 01744736699/ 07842 014493 i.c.a.s.s@hotmail.co.uk	Learning Difficulties, Physical Difficulties, Mental Illness, Sensory Impairment, Dementia, Misuse Of Drugs And Alcohol And Eating Disorders from ages 8 – 25 years	Provide assistance with personal care, assistance to support families were needed, one to one support, respite at home, waking nights and sleep ins, 24 hour care, assistance to school/college, activity clubs, school/college clubs, holidays and group outings
Just One Healthcare Ltd 12 Tapton Way Wavertree Business Village Liverpool L13 1DA	Jennifer Smith 0151 228 0299 Jennifer.Smith@justone.org.uk info@justone.org.uk	Learning Disability, Complex Health Needs, Acquired Brain Injury, Mental Health, Physical Disability, Drug & Alcohol Misuse, Dementia, Elderly, Autism/Aspergers, Sensory Impairment, Challenging Behaviours, Palliative Care, Transition	Support people in their own home or rented. Support from 1 hour per day up to 24 hour support with waking nights and sleep ins.
Leonard Cheshire Disability 22 Sorogold Close St Helens Merseyside WA9 1B	Umaima Mohammed 01744 603962 07825 609779 umaima.mohammed@LCDisability.org	Learning Disability, Physical Disabilities, Acquired Brain Injury	Provider of community based support for young adults aged 18 – 64 with physical or learning disabilities or acquired brain injury. Provision of domiciliary care packages to suit individual needs.
Lifeways Community Care Mitchell House	Paul Bonnell Area Manager 01257 246 444 Paul.bonnell@lifeways.co.uk	Learning Disabilities, Acquired Brain Injuries, Mental health needs or physical disabilities.	Provide support for any vulnerable adult who requires intensive support i.e 20 hours per week Supported Living, Short Breaks and Outreach

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King Street Chorley Lancashire PR7 3AN			
MacIntyre Jamie House 50 Mersey Street Warrington Cheshire WA1 2AY	Robert Grice Programme Manager 01925 234443 Robert.Grice@macintyrecharity.org	Learning Disabilities, Autistic Spectrum Condition, Aspergers Syndrome, Complex needs	Community based specialist support and education service for children, young people and adults who have complex needs, Autistic Spectrum condition, and challenging behaviour. Can provide short term support to help with specific issues, or longer on-going support. Support can be provided at home and flexible locations. Can support with personal care and additional needs.
Making Space 144 Duke Street St Helens Merseyside WA10 2JL	Lindsey Cook Area Manager 07972 732 826 Lyndsey.Cook@makingspace.co.uk	Mental Health / Learning Disabilities / Physical Disabilities Downs Syndrome Complex Needs / Challenging Behaviour's / Autism / Asperger's / Dementia	Provides person centred care & support packages tailored to meet individual needs. Ranging from 24 hour support, outreach, support with tenancy, transition & support to access social, leisure & employment along with health & wellbeing appointments with other services.
New Start Community Living Ltd The Old School House St Johns Road Huyton L36 0UX	Rob Gillespie 07896 794554 rob@newstartliving.co.uk	Autism and Learning Disabilities	Provides Supported Living services. Are a specialist provider of transition services and work with several housing providers to provide person centered support

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<p>Next Stage – A Way Forward Limited HR House 28 Manchester Road Bolton Lancashire BL5 3QJ</p>	<p>Steve Donnelly Business Manager 01942 818569 07880 202666 Steve.donnelly@next-stage ltd.org.uk</p>	<p>Learning Disabilities/ Mental Health/Physical Disabilities/complex needs/challenging behaviours and service users with an acquired brain injury</p>	<p>Offer placements and support packages for adults to enable them to move back into the community from residential or hospital units. Each package is built around the individual (Don't provide 15m or 30m calls)</p>
<p>North West Community Services Limited Suites 1-5 Lesscent House 405 Wigan Road Ashton In Makerfield Lancashire WN4 0AR</p>	<p>Beverley Parkin Manager 01942 709210 nwcs-admin@nwcs.ltd.uk</p>	<p>Learning Disabilities, Physical & Sensory Disabilities, Acquired Brain Injuries, Mental Health, Old Age/Nursing, Asperger's Syndrome, Autism, Alzheimer's and Downs Syndrome</p>	<p>Provides support in supported living, residential services, domiciliary care packages, outreach, short term breaks transitional services and supported employment</p>
<p>Nugent Care / Nugent Community Choices Head Office 99 Edge Lane Liverpool L7 2P</p>	<p>Service Manager 0151 261 2000 info@nugentcare.org</p>	<p>Mental Health, Learning Disability, Acquired Brain Injury, Older people, Homelessness, Substance misuse, Deaf and Hard of hearing, Physical Disability</p>	<p>Learning Disability Individualised Day Services, Own Accommodation based care & support, Housing related support, Horticultural service, volunteer befriending, Supported volunteering, Care home provision</p>
<p>Options for Supported Living First Floor St Nicholas House Old Churchyard Liverpool Merseyside L2 8TX</p>	<p>Gemma Homan Project Manager 0151 236 0855 ghoman@optionsforsupportedliving.org</p>	<p>Learning Disabilities</p>	<p>Outreach support for people living in their own home with family or carer, Supported Living for people who want to live in their own home with support. This can be up to 24 hours support and will include a staff team chosen by the person supported and their family</p>

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<p>Primetime Social Care Yorkshire Buildings 18 Chapel Street Liverpool City Centre L3 9AG</p>	<p>Pamela Blank Senior Care Coordinator 0151 2361110 (Opt 1) 07816883962 Pamela.blank@cordantcare.com</p>	<p>Learning Disability, Mental health, Physical Disabilities, Autistic Spectrum Disorders, Dementia and Alzheimer's, Complex Needs, Challenging Behaviours and support needs, Sensory Impairments, Acquired Brain Injuries, Spinal Injuries, Rehabilitation, Drug and Alcohol Dependence support.</p>	<p>Provide a range of support service including Complex Care, Independent Supported Living, Domiciliary and Home care, Continuing care. Hospital Discharge, Emergency out of hours care, Respite Services, Palliative Care, Live in Care, Support with Medication, Direct Payments, Personalised Budgets, 24 hour support, 24 hour On Call System, and community access.</p>
<p>PSS Community Support 18 Seel Street Liverpool L1 4BE</p>	<p>Vicki Galon - PSS Community Support Service Manager, email: vicki.galon@pss.org.uk tel.0151 702 5586</p> <p>Karol Zwolinski- PSS Community Support Acting Service Manager, email: karol.zwolinski@pss.org.uk tel 0151 702 5586</p>	<p>Support for anyone over the age of 16 who has a diagnosed physical or learning disability, acquired brain injury, sensory impairment or a mental health problem.</p>	<p>The support we provide can range from a few hours a week to full-time support. We support people to live as independently as possible whilst ensuring that their dignity is at the forefront of every plan and activity. Our service aims to enable people to achieve a higher standard of living and to enjoy their life to the full. This is achieved by focusing on, encouraging and facilitating; learning, education & employment, budgeting, the development of social skills, personal travel, the building of self confidence, the provision of information and advice, access to health & welfare services and the development of life skills.</p>

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<p>Pure Care and Support Unit 10 Ground Floor, Sceptre Court, Sceptre Way, Bamber Bridge, Preston, PR5 6AW</p>	<p>Pure Care & Support Registered Manager Natalie Neild 01772 321 480 PCS.manager@mattacare.co.uk</p>	<p>Supporting clients with complex care needs, including, ABI, spinal injuries, ventilated clients. We also support clients with mental health needs and learning disabilities</p>	<p>Provide care 24/7 to both children & adults</p>
<p>Pulse Community Healthcare F2 1st Floor Helsby Court, Prescot Business Park, Liverpool L34 1PB</p>	<p>Joanne Brown, Regional Manager 0151 430 0040 Joanne.Brown@pulsecommunityhealthcare.co.uk Lyndsey Quirk, Registered Manager 0151 430 0040 Lyndsey.Quirk@pulsecommunityhealthcare.co.uk</p>	<p>We are a provider of specialist person centred complex care for both children and adults living within their own homes We support a variety of specialist needs; Acquired Brain Injury, Spinal Injury, Paediatrics, Palliative/End of Life, Neurological, Physical Disabilities Learning Disabilities, Mental Health. As well as supporting Clients with physical care needs, we support individuals to attend work or college or facilitate them to develop living or social skills.</p>	<p>Working in close partnership with our clients and their families, friends, carers, commissioners, local organisations and hospital teams, we provide safe and effective healthcare services to people in their own homes and communities. We have a proven track record of supporting a wide range of short and long term complex care conditions and a reputation for delivering excellence across all aspects of case management.</p>

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<p>Rialto Care Services Ltd 9 Bridge Road Blundellsands Liverpool Merseyside L23 6SA</p>	<p>Contact - 08448 589 589 tom@rialtocare.org</p>	<p>Learning Disability / Mental Health/ Physical Disabilities/ Complex needs</p>	<p>Specialise in 24/7 Supported Living packages. Domiciliary Care Services, Outreach work</p>
<p>Royal Mencap Essex Road Bridle Road Bootle Liverpool L30 4UE</p>	<p>Sue Battin Area Operations Manager 07813831780 Sue.battin@mencap.org.uk</p> <p>Mark Crouch Regional Operations Manager 07776228967 Mark.crouch@mencap.org.uk</p>	<p>Learning disability, Complex Needs / PMLD / Autism</p>	<p>Providing person centred services to enable people to live the life they wish to lead. Offers specialist Support Living, outreach and community support services, including employment and leisure services. Mencap also offer community respite and short breaks services.</p>
<p>Santa Monica Healthcare Group Ltd 36 Vista Road Newton le Willows WA12 9ER</p>	<p>Marie Alderman Registered Manager 01925 223 030/ 07867 507 200 office@santamonicagroup.co.uk</p>	<p>Physical disabilities/Dementia and Early Onset Dementia/Mental Health/ Neurological Disorders/ Acquired Brain Injury</p>	<p>Providing person centered services for adults in the Northwest through specialised domiciliary care services/ complex care/rehabilitation/resettlement pathways/tenancy and home for life schemes.</p>
<p>Select Support Regent House Regent Street Blackburn Lancashire BB1 6BH</p>	<p>Jackie Emmitt Team Manager 01254 676565 jackie.emmitt@selecsupportpartnerships.com</p>	<p>Learning Disabilities/Mental Health and Autistic Spectrum Conditions</p>	<p>Our company caters for service users with learning disabilities, mental health and dual diagnosis providing support living models within houses, groups of flats, home and access support.</p>
<p>SLC Raglin Lawrie Courtney House 23 Greenland Street Merseyside L1 0BS</p>	<p>Lindsey Briggs Operations Manager 0151 708 2940 LindseyBriggs@ila.uk.com; Gail.Churchill@ila.uk.com Lisa.Reynolds@Lifeways.co.uk</p>	<p>Learning Disabilities / Mental Health / Physical Disabilities (Adults). Complex needs/ challenging behaviour services.</p>	<p>Supported Living Services in a range of accommodation, including individual tenancies and Shared House. Domiciliary care services, Community outreach services, High Level services, Residential Care Services</p>

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<p>Unite Healthcare Ltd Office 9-12 Signature House Rainhill Business Centre St Helens L35 4LD</p>	<p>Daniel Butler 0151 493 2212 enquiries@unitehealthcare.co.uk</p>	<p>Caring for adults over 65 yrs Caring for adults under 65 yrs Caring for children (0 - 18yrs) Dementia, Learning disabilities Physical disabilities, Sensory impairments</p>	<p>Supported Living Services</p>
<p>United Response 2nd Floor, Lloyd House, Orford Court, Greenfold Way, Leigh, Lancs, WN7 3XJ</p>	<p>Mark Dyer Development Manager 01942 263500 northwest.division@unitedresponse.org.uk</p>	<p>Adults with learning disabilities. Adults with mental health needs and physical disabilities. People with sensory impairment, acquired brain injury, forensic support needs and people at transitions age.</p>	<p>Offers support to people with learning disabilities, mental health needs and physical disabilities. UR delivers everything from 24-hour support to helping a person living in their own flat to find employment.</p>
<p>Voyage Care Wall Island Birmingham Road Lichfield WS14 0QP</p>	<p>Caroline Byrom 01543 484 673 carolinebyram@voyagecare.com tendering@voyagecare.com</p>	<p>Supports adults with diverse needs including learning disabilities, autistic spectrum conditions, acquired brain injury, physical disabilities, sensory impairments, mental health conditions, challenging behaviour, forensic histories and other complex health needs.</p>	<p>Offers flexible person-centred support to people living alone, with family/carers, or in shared tenancies. Support packages range from 1 hour per week to 24/7 support. Work with individuals to establish their priorities and how support can be tailored to meet their needs. Also provide residential, nursing and respite/short breaks services.</p>
<p>Wings Care 17-19 New Hall Cottages Liverpool L10 1LD</p>	<p>Shelley Abrams shelley.abrams@wingscare.co.uk 07434 600991</p>	<p>Support individuals with learning disabilities including complex autistic spectrum disorder, mental illness, dual diagnosis, forensic background and acquired brain injury</p>	<p>Wings Care offer residential intensive support Also offer Respite, Emergency Respite, short term recovery and work with local landlords to support individuals in there own tenancy.</p>

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